**Artúr Foden**

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I am an ambitious and a well-rounded IT professional with experience in large scale business and personal projects. I have a broad educational background covering arts, sciences, and computer science. In developing my career, I am passionate about increasing accessibility in the workplace. My design approach is to consider the user experience first in the final product.   
  
**Skills  
Computer Science** – I have experience with Java, C#, ABAP, Python, SQL, PHP, HTML/CSS/XML and Javascript, in Windows/Linux environments. I have worked on development projects at work and in college that created solutions in the fields of web applications, website design, databases, interaction and experience design, and applications.   
**Communication** – My written and spoken English is clear and concise. I have practical experience dealing with customers on the phone, email, and in person and taking the time to be empathetic to their needs and to communicate solutions is a skill I have developed.   
**Organisation** – Balancing work and university projects at the same time is important to me, and this involves managing time and the workflow. I set and keep goals for my personal projects. I have work experience in teams and coordinating productivity and output with other people.   
**Innovation** – At work I was involved with our location’s innovation project to drive creative thinking and adaptation to increase productivity in the workplace. In this role I gained a qualification in Design Thinking and managed events. I also faced the challenges of dealing with corporate inertia to help deal with the deeper issues facing innovation.   
  
**Work Experience  
June 2018-present [2021]** Support Engineer, Solution Manager, Monitoring.

Innovation Ambassador.

SAP, Dublin.

SAP is a leading on-premise and cloud based business process software company. They have a global workforce of nearly 100,000 employees across software development, sales, and support. I work in the support area related to one of the most widely used products by SAP customers, Solution Manager, which allows customers to monitor, update, and communicate with their IT systems on a global level. I am also an Innovation Ambassador, and a Design Thinking coach, with experience running events. As part of my role as an Innovation Ambassador I tested and developed Innovation related software.

**March-April 2017** Volunteer

Specialisterne, Dublin and Galway

In this role I was responsible for managing an exhibit that demonstrated the difficulties faced by people with autism. Clients were corporate institutions who wanted to learn about the possible benefits of integrating autistic people into the workplace.

**Education  
September 2020-present [2022]** Computing and IT (Computer Science)

Open University, [Online].

*Computer Science, Object Oriented Programming, Web Development, Mathematics, Databases, Digital Ethics, Data Analytics, Machine Learning, AI, User Experience, Binary, Hardware, Networking, Testing, Error Handling, Software Development (Full development life cycle).*   
  
**October-November 2017** Diploma in Computer Programming (Java) [Distinction]

IBAT, Dublin.

*Java, Object-Oriented Programming, GUI, Error Handling, Project Management, IDE Experience.*

**September 2012-September 2013** Foundation Course in Higher Education

Trinity Access Programmed

Trinity College, University of Dublin, Dublin 2.

*History, Law, Philosophy, Political Science.*

**Programming Languages**

* Java, C#, Python, Javascript, CSS, PHP, SQL, ABAP, et al

**Projects**

* Innovation Club, design thinking session on improving customer perception, SAP.
* Innovation Onboarding, event for new hires, SAP.
* Idea Hatchery, innovation related software development and implementation, SAP
* Simulation of physical Solar-system, built in Unity utilising C#.
* Text Adventure game, personal team based project, built in Unity utilising C#.
* lmEnt, network analysis software, built in Visual Studio C#.
* IBAT BMI Calculator, built in Netbeans Java.

**Interests**

* Computers, Video Games, Programming (C#, Java), Game Development (Unity3D), Developing a personal Website (HTML), Building Desktops.
* Reading books (fiction, autobiographies), music, and movies & TV.
* Aviation, Sailing, Surfing and Swimming.

**References**

* Stephen Grainger: SAP, [stephen.grainger@sap.com](mailto:stephen.grainger@sap.com) (+353 1 4717 047)
* Dylan McKenna: Character Reference, [mckenndy@tcd.ie](mailto:mckenndy@tcd.ie) (+353 85 825 9080)